

Wish Family Satisfaction Survey

Make-A-Wish® Alaska and Washington
September 2022 – October 2022

1-2= Disagree

3-5= Neutral

6-7= Met or Exceeded Expectations

Wish Planning

My family received adequate information about the program; we knew what to expect.	6.85
All questions my family had about Make-A-Wish were answered thoroughly and in a timely manner.	7.00
My family felt comfortable during the initial visit with our wish granters.	7.00
Communication with the wish granting team was clear throughout the planning process.	6.85
Average:	6.93

The Wish

Our wish granters captured the spirit of my/my child's wish.	6.96
The elements needed to fulfill my/my child's wish were well-implemented.	6.56
Our overall experience was a positive distraction from my/my child's illness.	7.00
Average:	6.84

Overall Averages: **6.89**

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