

## **Wish Family Satisfaction Survey**

**Make-A-Wish® Alaska and Washington**  
**June 2022 – August 2022**

1-2= Disagree

3-5= Neutral

6-7= Met or Exceeded Expectations

### **Wish Planning**

My family received adequate information about the program; we knew what to expect.	6.67
All questions my family had about Make-A-Wish were answered thoroughly and in a timely manner.	6.64
My family felt comfortable during the initial visit with our wish granters.	6.79
Communication with the wish granting team was clear throughout the planning process.	6.24
<b>Average:</b>	<b>6.58</b>

### **The Wish**

Our wish granters captured the spirit of my/my child's wish.	6.92
The elements needed to fulfill my/my child's wish were well-implemented.	6.90
Our overall experience was a positive distraction from my/my child's illness.	6.87
<b>Average:</b>	<b>6.90</b>

**Overall Averages:** **6.72**

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