

Wish Family Satisfaction Survey

Make-A-Wish® Alaska and Washington
March 2023 - May 2023

1-2= Disagree

3-5= Neutral

6-7= Met or Exceeded Expectations

Wish Planning

My family received adequate information about the program; we knew what to expect.	6.52
All questions my family had about Make-A-Wish were answered thoroughly and in a timely manner.	6.69
My family felt comfortable during the initial visit with our wish granters.	6.93
Communication with the wish granting team was clear throughout the planning process.	6.42
Average:	6.64

The Wish

Our wish granters captured the spirit of my/my child's wish.	6.77
The elements needed to fulfill my/my child's wish were well-implemented.	6.73
Our overall experience was a positive distraction from my/my child's illness.	6.81
Average:	6.77

Overall Averages: **6.70**

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